"It's nearly impossible to briefly describe the ways ADTRAV has revolutionized travel for Chemonics."

Travel Manager, Chemonics International

THE RESULTS

6%
Saved in the First Year

96%
Overall Traveler Satisfaction

93%
Increase in Online Booking Adoption

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Chemonics

INDUSTRY International Development

COMPANY SIZE More than 5,000 Employees

USE CASE Travel Program Consolidation

CHEMONICS UTILIZES TECHNOLOGY TO STREAMLINE & MODERNIZE THEIR CORPORATE TRAVEL PROGRAM

THE BUSINESS CHALLENGE
With staff traveling to more than 148 countries, Chemonics was still managing nearly all aspects of their corporate travel program using an array of spreadsheets, emails, and manual processes. The resources required to keep pace with their growing travel force was becoming a burden on the rest of the company. In an effort to combat this, Chemonics turned to ADTRAV and their suite of travel-focused solutions.

STREAMLINED PROCESSES. ENHANCED TRANSPARENCY
ADTRAV's initiatives were to automate pre-trip approval, implement an online booking tool, provide credit card reconciliation, and enhance spend transparency through business intelligence reporting and benchmarking. ADTRAV recommended theire award winning RezDesk application with an array of add-on applications to customize the solution to their exact needs.

REZDESK: As the hub of the Chemonics travel program, RezDesk allows travelers to view announcements, program documents, traveler alerts and more. It also provides streamlined profile management via three-way synchronization between the online booking tool, the GDS, and ADTRAV's internal systems.

REZREQUEST: ADTRAV's proprietary trip request system provides the detailed data capture Chemonics needs to ensure travel cost reimbursement from customers. ADTRAV customized RezRequest to collect dozens of required data points and drive trip approval to correct approver groups based on trip characteristics.

REZAPPROVE: Once the trip qualities are known, RezApprove streamlines the approval process by automatically notifying all appropriate parties in sequence, capturing all approval actions, and forwarding the trip ticketing once approval is complete.

REZINTEL: ADTRAV configured their proprietary business intelligence system to provide thorough insight into Chemonics travel data. RezIntel travel intelligence now gives Chemonics management big-picture understanding of their travel spend as well as minute details of each traveler's spend behavior.

CONCUR TRAVEL: As a Concur Preferred TMC Partner and recipient of the elite Concur Support Certification, ADTRAV brought the level of expertise Chemonics needed and configured Concur to drive maximum user adoption and satisfaction along with complete travel policy enforcement.

CORPORATE TRAVEL, MODERNIZED

In addition to the functionality mentioned earlier, all PNR data is automatically sent to ISOS and the Chemonics Security Team for review. HR feeds have also been established to automate profile management for immediate population in RezDesk which in turn updates the online booking tool and the Sabre GDS profile. Ultimately, this means that Chemonics can spend less time managing their travel program and more time doing what they truly care about – impacting lives around the world.
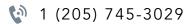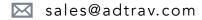
WHAT CHEMONICS HAD TO SAY

"It's nearly impossible to briefly describe the ways ADTRAV has revolutionized travel for Chemonics. Chemonics is presently globalizing our systems and procedures by implementing an enterprise resource planning (ERP) system to allow our employees to access resources anywhere, anytime. ADTRAV's RezDesk software allows our Travel Department to meet the new requirements of the ERP and, at times, drive the innovation within the ERP. The RezDesk system allows any traveler around the world to access our systems, make reservations for themselves or a colleague, and make changes as needed. The security of our employees is paramount and ADTRAV's software platform gives our home-office security department real-time visibility of all our travelers worldwide so we can react swiftly in case of an emergency. It's a pleasure to work with ADTRAV. They are a true partner in our drive for constant improvement and innovation."
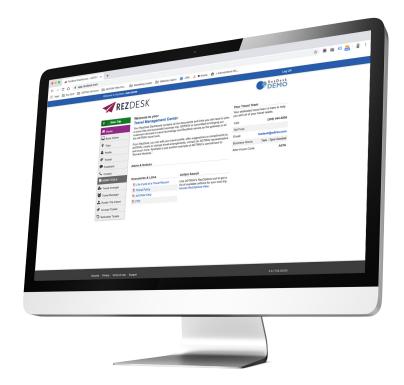
Travel Manager, Chemonics International

To learn more about Chemonics and the work they do, visit www.chemonics.com.

CONTACT US

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